



TOP DOG KENNELS, LLC

CARE AGREEMENT

Owner's Name: _____ Email: _____

Address: _____ City / State / Zip: _____

Home Phone: _____ Cell: _____

How did you hear about Top Dog Kennels: _____

No Shots, No Docs, No Service! For the health and welfare of all of the pets entrusted to us, Top Dog Kennels, LLC (TDK) will provide no services without up-to-date vaccination documents.

Medications: TDK will administer oral medications only, as directed. Please provide the medications in the original packaging and bring at least one extra day of medications. Should your pet run short of their medications, TDK will attempt to replenish quantities of critically necessary medications and will charge for such service.

Top Dog Kennels, LLC – Policies & Legal Stuff ***** PLEASE READ & SIGN *****

If your dog is exhibiting any symptoms that may suggest illness such as sneezing, coughing, wheezing, runny eyes or nose, vomiting, diarrhea, lethargy, please do not bring your dog for day stay or boarding.

Dogs with flea or tick problems will be treated at your expense. We currently administer CapStar as directed; treatment costs are currently \$10/day but subject to change.

Un-spayed females in heat are not accepted. Although we accept intact males and un-spayed females (not in heat) for boarding services, TDK is not responsible for unplanned breeding. If your dog comes into heat while boarding, we will contact you and you will be expected to pick-up your dog immediately. If you are unable to do so, you will be charged an extra \$30.00 per day.

Reservations & Cancellations: Reservations are required for all stays. Deposits and/or cancellation fees may apply.

Check-In & Check-Out: At TDK we do not have fixed hours that you must adhere to. We do operate on a "by appointment" basis. We do this for your convenience and to allow us to dedicate our service and attention to one pet owner at a time. As such, please advise us if you will need to deviate from your scheduled time.

Food & Feeding: Because changing diets can upset your dog's stomach, we encourage you to bring your dog's own food in a sealed and labelled container (please not the food bag). If the supply of food you brought is exhausted during your pet's stay:

- If your dog requires a special diet, TDK will make reasonable efforts to procure the same or similar brand on your behalf, and you will be charged for the purchase as well as a procurement fee.
- TDK will provide a premium food to your pet at the cost of \$2.00/meal

Personal Items: Do not bring any items for your pet(s) that are valuable. TDK is not responsible for the loss or damage to any personal item, including bedding or toys, left with or for your pet(s).



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Payment: All charges must be paid in full immediately prior to the check-out of your pet. TDK accepts cash, checks, credit/debit cards including MC/Visa/Discover/AMEX. There is a \$50 returned check charge.

Abandoned Pet Procedure: Unless otherwise required by applicable law, if you fail to pick-up your pet(s) by the designated time and have failed to make satisfactory alternative arrangements with TDK, TDK will continue to provide the contracted care and charges will continue to accrue. TDK will make reasonable efforts to contact you and alternative contacts that you have provided. Be advised that, whether or not we are successful in contacting you, that after a reasonable time period (7-10 days) your pet(s) will be considered abandoned and TDK will deliver your pet(s) to a third-party adoption center. You understand that you may lose your pet(s) under these circumstances. If you fail to pick-up your pet(s) for any reason you release TDK from all further liability and responsibility for your pet(s). You shall remain liable to TDK for all unpaid charges, including without limitation the court costs and reasonable attorneys' fees incurred in the collection of such charges.

***** REPRESENTATIONS & WAIVERS OF LIABILITY *****

I have read and understand the following:

- a) I agree and understand that my pet(s) will not leave the kennel until all charges are paid in full to TDK.
- b) I agree that I am the owner (or designated agent of the owner) of the pet(s) and am fully authorized to enter into this agreement.
- c) TDK reserves the right to immediately change your pet's type of boarding or daycare if we believe it is necessary to protect the health and well-being of your pet, other pets, or our staff and Owner agrees to pay any additional costs associated with the change, if necessary.
- d) More detailed "Pet Information Cards" will be completed for each stay and are to be considered a part of this agreement.
- e) I understand and agree that TDK is relying on my representations of my pet(s) health and behavior. I further understand and agree that TDK and it's staff will not be held liable for any health problems that develop. I agree and understand that TDK reserves the right to deny admittance to my pet(s) at any time for any reason.
- f) I understand and agree that TDK will not be liable for any injuries or illnesses that occur as a result of my pet(s) presence, provided that reasonable care and precautions are followed.
- g) I understand that group play and group exercise are situations where pet(s) comingle in groups. I understand and acknowledge that there are risks inherent when pet(s) co-mingle, including but not limited to, injury, bites, scratches and sore muscles.
- h) I understand that TDK is not a veterinary establishment and does not practice veterinary medicine. I understand that if my pet(s) becomes ill or injured, or if the state of the pet(s)' health requires medical attention, TDK, in it's sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to your pet(s). In the case of serious illness or injury TDK staff will make reasonable efforts to contact me or alternative contacts that I have provided to them. I understand that it is my sole responsibility to keep TDK advised of current contact information. I agree to assume full financial responsibility for any and all expenses incurred and I release TDK and it's staff from any and all responsibility for, or claims, damages, debts, arising out of or related to such medical care, including, but not limited to, transportation to/from the veterinary clinic and choice of veterinarians and animal hospital.



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- i) I certify, to the best of my knowledge, my pet(s) have not been exposed to any communicable diseases within the past 30 days. I agree that I will notify TDK or any known exposure of my pet(s) to communicable diseases and also agree that I will maintain current vaccines for my pet(s) and provide certification to that effect upon initial evaluation and periodically as requested.
- j) I authorize TDK to obtain medical and vaccination records for my pet(s) from the veterinarian that I have listed and, I hereby authorize my veterinarian to provide these records to TDK.
- k) I understand and agree that I am solely responsible for any and all acts or behavior of my pet(s) while they are in the care of TDK. I release TDK from any and all liability arising from my pet(s) presence at TDK and accept full responsibility for any and all costs for injury to staff or other people or animals or damage to facilities caused by my pet(s). I hereby release TDK of any liability and I further agree to indemnify and hold them harmless against any and all claims arising from my pet(s) presence at TDK, including but not limited to all costs, damages, attorneys fees, expenses and liabilities in connection therewith.
- l) I understand that in an emergency event, such as a fire or natural disaster, reasonable effort will be made to contact me to retrieve my pet(s). I agree that TDK, in its sole discretion, is authorized to transport and/or make temporary alternative arrangements to house and care for my pet(s) until I retrieve my pet(s).
- m) I understand and agree that TDK liability, in no event, shall exceed the lesser of the current chattel value of a pet of the same species or the sum of \$200.00, whichever is less.
- n) I understand and agree that my pet(s) may be photographed, videotaped and/or recorded and that TDK retains all rights to use, and proceeds from the use of, such images and/or recordings.
- o) I understand that this agreement covers the current relationship with TDK and me. **Each time I bring my pet(s) to TDK, I am affirming the terms of this Agreement and the truthfulness and accuracy of all statements I make in this Agreement.**

I have read and understand this entire Agreement, I have had an opportunity to discuss it to my satisfaction with a representative of TDK, and I agree to its terms.

Signature of Owner: _____ Date: _____

Name of Owner (Print): _____